

# A Message from the Woerner Companies Covid-19 Response Team

## To Our Customers:

Our nation is facing a time unlike any in our history. Every individual, family, business, and community has been impacted in some way by the global COVID-19 pandemic. We have realized the importance of establishing a plan of action.

At our store locations we are working to enhance our curbside service and strongly recommend that customers call ahead so that we may prepare your order whenever possible and have it waiting for you. We also have the ability deliver many of our products like sod and pavers to your curbside project or home.

Though some of the preventative measures often seem inconvenient, we trust you see our actions as we do – prudent and necessary to fulfill our purpose to lead and strengthen the communities we serve. As we continue to monitor and heed guidance from relevant state and federal organizations, we're also looking outward into our communities, monitoring needs, and responding where we see opportunities to help.

## A special request for our Team Members:

Currently if anyone around you becomes ill or thinks they may have become in contact with the virus, we are recommending you stay at home and contact your supervisor. We are also encouraging all team members to practice diligent cleaning procedures to ensure protection for everyone who works at or visits your location. For those at the farm, we are recommending if you typically work with one piece of heavy equipment, that you try and maintain that space and limit moving around between other equipment to only as required.

We encourage all site locations to establish a group of individuals to meet and discuss ideas for how we all can better protect everyone and prevent the further spreading of this virus. We will be sending out additional relevant measures as we all progress forward together. Please contact Rose at [rrauch@woerner.com](mailto:rrauch@woerner.com) if you have any immediate concerns.

People come first...

Sincerely, Donna Gates, Angela Woerner, Rose Rauch, Paul White, Pete Gilreath, Larry Jensen, George and Allen Woerner